

## TRAVELREGULATIONS

The transport of passengers on the motor vessels of ... (Name of the shipping company) .... is governed by the following rules:

### TICKETS

- The passenger must get on board with a regular ticket.
- Art. 399 of Navigation Code - Anyone embarking without a regular ticket must inform immediately the crew who will provide for it . Failing that, the passenger found without regular ticket will be asked to pay twice the price of the passage up to the port toward which is directed or where has landed, and any compensation for damages relate to.
- Unless otherwise agreed on writing, the ticket is valid for the date of issue and must be kept for the whole duration of the trip, until the exit from the port area since the ticket itself fulfils tax obligations.

### COMMAND ON BOARD

From embarkationto landing, the passenger is subject to the provisions issued by the Master of the motor ship.

### RULES FOR PASSENGERS

- Children are under the direct responsibility of parents or accompaniers, who must provide directly to their supervision and care from their embarkation and disembarkation including that of their strollers or prams.
- Dogs can get on board only if muzzled and on a leash.
- Any accidental event, damage or injury related to or suffered by passengers, must be immediately reported to the crew for the necessary annotations and declarations to be submitted to the competent authorities (Art. 182 Italian Navigation Code).The company disclaims any responsibility for events that occurred on board and not declared to the crew before the landing, therefore the complaints received after landing will not be taken into consideration.

### IMPOSSIBILITY OF LANDING

In case of impossibility of landing in one of the harbours expected, by reason of force majeure, passengers can disembark in one of the next ports of call, without right to reimbursement of the ticket.

### CANCELLATION OF VOYAGE

In case of cancellation of the trip before departure, for reasons of force majeure, passengers have the right to a full refund of the price paid for the ticket, but shall not be entitled to any other damages or compensation whatsoever; when the ship's voyage is interrupted for reasons of force majeure, the price of the passage is due in proportion to the covered itinerary.

For the reimbursement, tickets must be presented at the same store where they were purchased or shipboard personnel, no later than three days from the date of cancellation of the trip.

### DELAYS

No compensation or damages will be paid by ... (name of the shipping company) .... in case of delays on a scheduled arrival or departure times.

### CLAIMS

Any complaints, except for events that occurred on board, which must be reported to shipboard personnel before disembarking from the motor ship, will be forwarded to: .....